

## **General Rental Conditions of Weijergaerde VOF**

### ***General***

The general rental conditions apply to all holiday homes rented through Weijergaerde. Weijergaerde rents out the holiday homes and acts as the rental company in this matter, and has a contractual agreement with the tenant.

### ***Booking***

A request for booking a holiday home can be made by filling out the booking form on this website, or a reservation can be made by telephone. We will confirm the booking by email within 24 hours. After this, you will receive an invoice from us. We ask you to transfer 25% of the total rental price to us within 8 days from the invoice date. The other 75% must be paid one month before your arrival date.

We reserve the right to cancel your booking if you do not comply with the aforementioned payment term(s). In case of cancellation on our side, any amounts paid will be refunded. We reserve the right to refuse a reservation.

We will ask you to pay a security deposit of €250.00 for the holiday home D'n Gelukten and a security deposit of €500.00 for the holiday homes D'n Kattepoel and D'n Weijer. This security deposit can be paid at reception when you arrive, by debit card or in cash. If everything in the holiday home appears to be in order after you leave, your security deposit will be refunded to your account one week after your departure.

Subletting is explicitly prohibited. Having more people to stay in a holiday home than agreed in the booking, or more than the maximum number of people allowed for that holiday home, is explicitly prohibited without our consent and may lead to us prematurely terminating the rental agreement, without reimbursement of the rental price.

A request for a holiday home may also be made through third-party booking platforms. We expressly reserve the right to refuse a booking or guests in case of late payment by guests or late payment caused by tour operators. If it is certain that a booking or request will not go ahead for that reason, we reserve the right to rent out the holiday home to other guests as a last-minute booking.

In the case of a last-minute booking, we ask you to make payment within 24 hours and to provide proof of payment, or pay by debit card or cash on arrival.

### ***Cancellation***

Tenants can take out cancellation insurance if they wish.

If you decide to cancel, for whatever reason, compensation will be payable to us. The amounts are as follows. For cancellation up to:

- 3 months before the arrival date: 25% of the total rental price
- 2 months before the arrival date: 50% of the total rental price
- 1 month before the arrival date: 75% of the total rental price
- less than 1 month before the arrival date: 100% of the total rental price

### ***Arrival and departure***

On arrival and departure, you can check in / out at Boscheind 79, 5575AA, Luykgestel. After handing over the key, we will accompany you to the accommodation and provide you with all the information about the holiday home. You can use the holiday home from the day you arrive. The arrival and departure times can be found on the attached holiday home information or on the website. All costs arising as a result of you not vacating the holiday home on time will be charged to

you. We will store items found after your departure for a reasonable length of time, but we do not accept any liability for them and we can only return them to you at your expense.

### ***Parking***

You may park your car in the parking spaces provided.

### ***Use of the holiday home***

We assume that you will look after our holiday home while you use it, so that the next guests can enjoy it as well. Smoking is not allowed in the holiday home. The use of gas, water and electricity is included, but we ask you to be economical in their use. We charge a sum of € 20.00 per period for pets.

### ***Noise nuisance***

Radios, televisions, musical instruments or other noise sources must not be used in such a way that they cause a nuisance to others, or disturb nature or the environment. This nuisance ban applies both inside and outside the holiday home.

Quiet hours are between 11:00 pm and 07:00 am. Noise is not permitted during this period, including on the public road.

### ***Fire safety***

Smoking indoors is strictly forbidden.

The accommodation is equipped with a fire hose and several fire extinguishers. Only use these when necessary. Unwarranted use of the fire hose may quickly lead to major damage, which we will charge to the tenant. If a fire risk warning has been issued due to prolonged drought, the tenant must comply with this. Open fires and barbecues are therefore forbidden when they are advised against due to drought.

### ***Please note***

Moving cupboards and beds, audio/video equipment or taking any part of the indoor inventory outside, excluding tableware, glasses and cutlery for your meal outside, is expressly forbidden.

The owner has the right to check and inspect the holiday home during the rental period.

Please remember to securely lock the doors and windows whenever you leave the holiday home.

Household waste must be sorted for recycling in the correct bins. You are responsible for taking glass waste to a glass recycling point.

### ***When you leave, you must:***

1. Have done the dishes.
2. Have emptied the rubbish bins.
3. Leave the house swept clean and tidy (note: including under the furniture and the beds).
4. Not leave any food or other household items in the cupboards.
5. Notify the owner of any breakage or damage.
6. Leave the dishwasher, washing machine, fridge and freezer empty.

If the tenant, his family members, his guests or invited visitor(s) do not properly comply with the obligations set out in the terms and conditions, the code of conduct, the owner's/caretaker's instructions or government regulations, despite a prior warning, the owner or caretaker appointed by him will have the right to immediately terminate the agreement and deny the tenant and co-tenants entry to the holiday home, without reimbursement of the rental price. This explicitly includes not respecting quiet hours or unnecessarily creating a disturbance!

### ***Cleaning***

Cleaning is included in the rental price. However, at the end of the rental period, you are obliged to leave the holiday home tidy and reasonably clean. If it turns out that the holiday home was not left reasonably clean at the time of your departure (as determined by the owner), the cleaning will be carried out at the expense of the tenant and deducted from the security deposit.

If the beds are slept on without bed linen, the resulting costs will be charged to the tenant and deducted from the security deposit.

### ***Damage and defects***

It is recommended that you properly inspect the holiday home and inventory for damage and defects at the time of your arrival. If you find any damage or defects, you must notify the owner of the holiday home immediately. If you caused the damage and/or the damage is not the result of normal wear and tear, the costs for repair or replacement will be charged to you.

### ***Liability***

We do not accept any liability for:

- Theft, loss or damage of any nature during or as a result of your stay in our holiday home.
- Malfunction or shut-down of technical equipment, utilities and/or amenities in the holiday home.
- Disasters, accidents or emergencies of any kind that might make your stay less pleasurable.
- The tenant is jointly and severally liable for all loss and/or damage to the holiday home, the garden and furniture (inside and outside) and/or property belonging to the holiday home, if this is the result of any action or inaction by the tenant or any third parties present in the holiday home with their permission.

### ***Complaints***

If there are any complaints regarding the rented property, you must notify us in writing, immediately after the start of the rental period.

### ***Disclaimer***

By making a booking or request, you will be registered in our address database. In accordance with the General Data Protection Regulation (GDPR), we will not store your personal data any longer than necessary.

We will use your data to keep track of the status of your booking and your payment. Furthermore, we will use the information to send you necessary details about your stay and to keep you informed of our services.

It is possible that the website might contain incorrect information or mistakes. We not accept any liability for content errors, or mistakes in prices, if these mistakes should be obvious to a reasonable person.

***Applicability of the rental terms***

You agree to the rental conditions once the rental agreement has been established (this occurs as soon as we confirm the booking; not including provisional bookings). The rental ends automatically after the end of the agreed period.

These rental conditions also explicitly apply to the price list summaries for the available holiday homes, which are attached to these rental conditions. We reserve the right to adjust the prices for the holiday homes or other costs and fees at any time.

**Attach the rental price summaries**